**01. Challenge**

The GEO Group’s state of the art 225,000 sq ft Northeast New Mexico Detention Facility in Clayton, NM was having severe scaling problems with their domestic hot water boilers as well as piping, mixing valves and hot water recirc pumps. According to Jim Mize, the maintenance manager, “we were going through heat exchangers at a rate one every three months.”

**02. Solution**

Because of positive results at other GEO facilities, GEO Group corporate decided to install EasyWater No-Salt Conditioners in the entire facility in August, 2012. But initially Jim Mize was against it. “When our corporate office wanted me to use this product, I fought tooth and nail not to put this system in my facility because I do not believe in magic.”

**03. Results**

Shortly after the No-Salt Conditioners were installed, Jim Mize, a 24 year US Navy veteran with a 4505 code for boiler water and feed water test and treatment, had a real change of heart. Jim stated, “After this EasyWater system was installed, I have not had any exchangers rupture so I was proven wrong”. All existing scale in heat exchangers, pumps and piping was removed and GEO has had no other scaling issues at the facility. GEO Group continues to install EasyWater No-Salt Conditioners at other facilities.